

WK&T LifeLine for Kentucky

Because phone service is so important in today's world, WK&T believes everyone should have access to it. We offer a discounted telephone service plan, Lifeline Kentucky, that makes basic, local phone service even more affordable for qualified customers. Lifeline Kentucky provides qualified customers with discounted phone service and the ability to add additional services and features.

To qualify for Regular Lifeline Kentucky, a household must participate in one of the following:

- SNAP (Supplemental Nutrition Assistance Program, formerly known as Food Stamps)
- Medicaid
- Supplemental Security Income (SSI)
- Federal Public Housing/Section 8 Assistance
- Low-income Home Energy Assistance Program (LIHEAP)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch Program (NSL) free school lunch program
- Household Income at or below 135% of the federal poverty guidelines

The benefits of Regular Lifeline Kentucky include the following:

- Monthly discount on basic service of at least \$9.25
- Optional toll restriction at no charge
- Optional blocking of 900/976 numbers
- Unlimited local calling

Lifeline does not assist with the long distance portion of your bill or with calling features such as Caller ID or Call Waiting. Long distance rates and calling feature rates can be found at www.wktelecom.coop.

Please note the following:

1. Lifeline is a federal benefit;
2. To qualify, you must receive benefits from an approved program or your income must be at or below the guidelines;
3. You must provide certain eligibility documentation.
4. Willfully making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment or being barred from the program;
5. Only one wireline or wireless Lifeline benefit is available per household;
6. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses;
7. A household is not permitted to receive Lifeline benefits from multiple providers;
8. Violation of the one-per-household limitation constitutes a violation of the Federal Communications Commission's rules and will result in the subscriber's de-enrollment from the program; and

9. Lifeline is a non-transferable benefit and the subscriber may not transfer his or her benefit to any other person.

Who can I contact with questions?

You may contact WK&T's office with any questions at 1.877.954.8748. If WK&T does not answer your questions, then contact the Kentucky Public Service Commission at 1.800.772.4636.

WEST KENTUCKY RURAL TELEPHONE
CORP. CORP. INC.

PART I
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LIFELINE KENTUCKY

A. GENERAL

1. Lifeline Service is offered in all exchanges to provide subsidized assistance to qualifying applicants. It is intended to preserve and promote subscribership among low income households by providing a monthly credit for residential telephone service.

B. Regulations

1. Persons wishing to qualify for the credit must meet state certification criteria for eligibility. This credit is available only to residence customers.
2. Eligibility is determined by participation in one of the below programs, or by having a household income at or below 135% of the federal poverty level.
 - a. Medicaid
 - b. Food Stamps
 - c. Supplemental Social Security
 - d. Federal Public Housing Assistance
 - e. Low Income Home Energy Assistance Program
 - f. National School Free Lunch Program
 - g. Temporary Assistance for Needy Families
3. For verification of eligibility, the customer will contact either the Kentucky Cabinet for Health and Family Services to obtain a form listing my enrollment in a qualifying program or in the alternative will provide adequate documentation to WK&T. WK&T will inspect but not retain a copy of those documents.
4. The customer must also certify that no other person at the address on the service order below is receiving any other Lifeline benefits.
5. The customer is to immediately inform the Company upon the cessation of any eligibility.

RATES AND CHARGES

1. The customer will receive a \$12.75 (\$9.25 federal+\$3.50 state) monthly credit for local exchange telephone service.¹
2. All other customary rates, taxes, and other taxes apply.

¹ Effective August 1, 1012; the current credit of \$13.50 will continue until that date

Issued: May 31, 2012

By: Trevor R. Bonnstetter

Effective: June 1, 2012
Chief Executive Officer



REDACTED FOR PUBLIC INSPECTION

REDACTED – FOR PUBLIC INSPECTION

WEST KENTUCKY RURAL TELEPHONE COOPERATIVE CORP., INC. (SAC 260421)

ATTACHMENT - LINE 3017

ATTACHMENT REDACTED IN ENTIRETY